

NEW ZEALAND CRUISE ASSOCIATION CONFERENCE

Make Ship Happen

Thursday 18 August 2022

Venue: Hunua Room, Aotea Centre, Auckland

Conference Partners: Tātaki Auckland Unlimited & Tourism New Zealand

WEDNESDAY 17 AUGUST 2022	
10.30am	New Zealand Cruise Association AGM (Via Zoom)
THURSDAY 18 AUGUST 2022	
8.00am	Registration Desk Opens
	COFFEE CART , sponsored by Napier Port
	AgainAgain Cups , sponsored by PONANT
9.00am	Mihi and formal welcome to Tāmaki Makaurau delivered by Ngāti Whātua Orākei
	Welcome and Housekeeping <i>MC - Paul Yeo, Industry Relations Manager, Tourism New Zealand</i>
9.15am	Welcome to Auckland Auckland / Cruise Partnership <i>Ness Freeman, Visitor Economy Innovation, Tātaki Auckland Unlimited</i>
9.30am	Welcome from the NZCA Chair <i>Debbie Summers, Executive Director, IDNZ</i>
9.45am	Keynote Speaker: A New Beginning <i>Sarina Bratton, Chairman PONANT Asia Pacific</i>
10.15am	TNZ 4 Capitals and the Cruise Industry <i>René De Monchy, Chief Executive, Tourism New Zealand</i>
10.35am	MORNING TEA , Sponsored by Lyttelton Port Company
11.15am	<u>The Value of New Zealand Cruise</u> Moderator: Paul Yeo, Tourism NZ <i>Winsome Dormer, Managing Director, Independent Provedoring Ltd</i> <i>Anna Black, Executive Director, General Travel New Zealand Ltd</i> <i>Elle Armon-Jones, Owner, The Big Foody Food Tours</i> <i>Mike Mihajlov, Director Destination Management, Carnival Australia</i>
12.05pm	<u>Cruise Industry Deployment Strategies</u> Moderator: Paul Yeo, Tourism NZ <i>Matt Grimes, Senior Vice President Fleet Operations, Viking</i> <i>Stuart Allison, Senior Vice President – APAC, UK & Europe, Princess Cruises</i> <i>Tim Jones, Vice President & Managing Director, Australia & APAC Celebrity Cruises</i> <i>Richard Carvalho, Manager Cruise & Auckland Port Operations, ISS McKay Ltd</i>

12.40pm	LUNCH , <i>Sponsored by Port Otago</i>
1.45pm	<p>Cruising for Health & Sustainability <i>Joel Katz, Managing Director Australasia, Cruise Lines International Association (CLIA)</i></p> <p>A worldwide focus on science-backed health measures has underpinned cruising's resumption worldwide, resulting in lower rates of serious illness and hospitalization than on land. Joel Katz explains the most stringent health protocols to be found anywhere in world tourism, and their context within an industry-wide commitment to responsible tourism, environmental sustainability and the pursuit of zero-carbon cruising.</p>
2.15pm	<p><u>Ports and Communities - striking the right balance in Destination Management</u></p> <p>Moderator: Jason Hill, <i>Managing Director, Meneth Consulting</i> <i>Andrew Todd, Head of Commercial – Bulk Cargo, Lyttelton Port Company</i> <i>Kevin Winders, CEO, Port Otago Ltd</i> <i>Rhys Welbourn, CEO, Port Marlborough</i> <i>Oscar Nathan, General Manager, Tourism Bay of Plenty</i> <i>Jacqui Lloyd, General Manager, Tourism Marlborough</i></p>
3.05pm	<p>The Road Back <i>Tim Cossar, CEO Te Puia</i></p> <p>How does an iconic attraction react to a global pandemic, reflect, and navigate a new way forward?</p>
3.20pm	AFTERNOON TEA , <i>sponsored by Ports of Auckland</i>
3.50pm	<p>The Importance Of the Cruise Market To The Heart Of The Largest City <i>Tania Loveridge, Head of Advocacy and Engagement, Heart of the City Auckland</i></p>
4.05pm	<p>A Tale of Two Neighbours <i>Jill Abel, CEO Australian Cruise Association</i></p>
4.30pm	<p><u>Industry / Stakeholder Interactive Workshop</u></p> <p>Moderators: Oscar Nathan and Jacqui Lloyd</p>
5.15pm	<p>Conference Wrap Up <i>Kevin O'Sullivan, CEO New Zealand Cruise Association</i></p>
5.35pm	NETWORKING DRINKS, at All Blacks Experience <i>sponsored by CLIA Australasia</i>
7.30pm	Networking concludes

THANKS TO OUR SPONSORS:

Conference Partner



Conference Partner



Lunch



AgainAgain Cups



Networking Function



Morning Tea



Afternoon Tea



Coffee Cart



Conference App



Coach Transfers



Speaker Transfers



Speaker Gifts



Delegate Gifts

